



July 16, 2019

Natalie Tenzer-Silva
Director
Dana Tours

Dear Natalie:

Please accept my sincere appreciation for the excellent job that Dana Tours did in organizing our shuttles. I understand that my inability to let you know where our attendees were staying made planning that much more difficult but as usual, you rose to the occasion putting a plan in motion while at the same time, keeping costs down.

I appreciate how unflappable you were as our agenda changed – nothing was a problem.

And more than anything, I thank you for stepping in to assist in other areas unrelated to shuttles when you saw that there was a need. Because of you and your excellent team, I was able to be practically three places at once and rally when I didn't think I had anything left. Almost anytime I looked up, someone from Dana Tours was at my shoulder watching to see if I needed anything. You don't know how much that meant. And for that I will be forever grateful.

I'd like to specially call out Telu Chambela. Telu's organizational skills, confidence and professionalism were such that – not once did I wonder if our attendees were getting picked up, dropped off or anything else related to that portion of our Conference.

I hope that I have an opportunity to work with you again.

Sincerely,

Carla Battle
Director, Conferences and Events
Corporate Council on Africa